

MASTRONE TECHNIQUE



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VAT Registration: 4150255133
Co Registration: 2010/013852/23

Our Company Profile

1.1 Company background information:

Elisha Mahlamba and Renier Blignaut's paths crossed for the first time in 2001 when they were part of a company called Quality Alarm Installations. QAI was responsible for selling and installing alarm systems across the country for ADT. Having worked together on various security related ventures since then, Elisha and Renier remained in contact until registering their own company (Mastrone Technique) in the beginning of 2010.

Mastrone Technique cc specialises in the installation of security, access and automation systems. Within the first 5 months of the companies' inception, they became their supplier's biggest buyer. Something they are very proud of.

1.2 Years in business:

Mastrone Technique cc has been actively operating since January 2010 and founders Renier Blignaut and Elisha Mahlamba boast with 26 years experience in the industry.

1.3 Number of employees:

Sales Representative:	Renier Blignaut
Technical Team 1:	Elisha Mahlamba John Mahlamba
Technical Team 2:	Brandon Littleford Johannes

1.4 Location of company:

Our company is based in Parkrand (Boksburg) but we have a policy of travelling wherever the work takes us.

1.5 Representative responding to RFQ:

Name: Renier Blignaut
Title: Managing Director
Cell: 082 325 0624
E-mail: mastrone.tech@gmail.com

Section 2.

References:

2.1 Total number of installations/projects completed since inception:

185

2.2 Five projects, completed in the last year, of similar size and scope to yours:

1. McCormack Auto.
2. Mega Coatings.
3. Bateleur Air Charters.
4. RSM IT: Cell C shops country wide CCTV installations.
5. Leogem Properties: all there complexes and business parks.

2.3 Three References:

1. McCormack Auto

Name: Anton Mooi
Title: Sales Manager
Cell: 082 412 7298

2. Mega Coatings

Name: Vernon Bartlett
Title: Technical Director
Cell: 082 492 7328

3. Bateleur Air Charters

Name: Lindie
Title: Chief Co-ordinator
Cell: 082 817 3957

Section 3.

Maintenance and Support Services:

3.1 Maintenance and post sale support services and duration included in installation price:

A three month installation warranty is offered as a standard with all our installations. This warranty covers call outs and repairs at no additional cost. Mastrone Technique only installs components with a minimum warranty of one year. These warranties cover the replacement of the components as stipulated by the respective manufacturers for the duration of a year should it be necessary.

3.2 Maintenance and post sale support services and duration included at additional cost and extended warranty options:

A maintenance contract is available. We have provided a copy of the contract which stipulates what will be covered by it. The duration of this contract is a minimum of 12 months and a maximum of 24 months. No extended warranty options are offered by Mastrone Technique or the respective manufacturers of components installed by us.

3.3 Warranty period for entire installed system:

We offer a 3 month warranty on installation and 1 year on components as stipulated by the respective manufacturers.

3.4 Guaranteed field technical support response time:

We have a maximum response time of 24 hours and the minimum depends on how severe the compromise to the client's security is.

Renier Blignaut

Elisha Mahlamba